

## **FAMILY RELATIONSHIP CENTRE GREENSBOROUGH**

The Family Relationship Centre is managed by a longstanding collaboration between Relationships Australia Victoria (lead) and consortium partners, Centacare Catholic Family Services, Berry Street Victoria,. All have been established in the area for many years and provided services to a catchments of over 40 densely populated northern and north east metropolitan and semi rural suburbs. The Centre is a central easily accessible hub , within walking distance from the Greensborough shopping centre and train station. The Centre is a gateway to the innovative approaches of providing information, referral and services including counseling, men and family relationships service as well as the focus on Family Dispute Resolution for families experiencing difficulty in their relationships. All services will be provided in a safe and secure environment.

The services provided from the centre are:

- A 'Clinic' resource appointments schedule
- Information and Education Services, with a client accessed computer facility.
- Parenting after separation seminars, (FRC),on weekly basis
- Family Relationship Advice
- Family Disputes Resolution processes

The Early Intervention Services associated with the Family Relationship centre will also provide:

- Counseling
- Parenting workshops
- Men and Family Relationship programs
- Well coordinated referral to programs to match the client's needs with specific service provision

The hours of operation are :

- 8.30am to 5.30 pm 5 days per week
- Tuesdays and Thursdays the centre operates until 8.30pm

The centre has a resource facility and client can obtain a range of booklets, fact sheets etc and other information when they call.

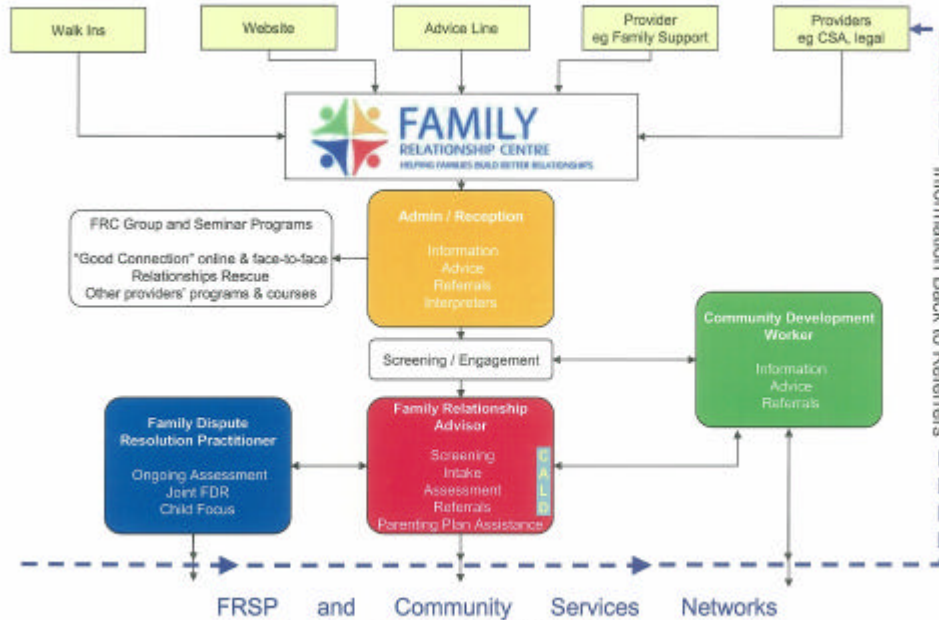
### **The Staff :**

The Centre is Managed by FRC Manager, Shane Quinn, and assisted by 3 Client Service officers, who make the bookings. The Centre also has 4 Family Relationship Advisors, one of who is bilingual, who provide assessments, preparation for Family Dispute Resolution, Parenting Seminars.

It also has 5 Family Dispute Resolution Providers, some of whom are part-time and or bilingual. who provide the dispute resolution process in appropriate matters.

A Community Development Worker, who liaises and provide a linkage with the community and other service providers in the region.

## Greensborough FRC Service Delivery Model



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## Greensborough FRC Service Networks

### Children's Services

Drug & Alcohol  
Crisis Line  
Indigenous Health service  
Family Violence services  
Centre Against Sexual Assault  
Child & Adolescent Mental Health  
Community Mental Health  
Aboriginal Legal Service

### Men's Services

FRSP programs  
Mensline  
CPS Men's Counselling  
Say No To Violence  
Maya Indigenous Spiritual  
Healing  
Dads in Distress



### Children's Services

FRSP programs  
Berry Street Children's Contact Centre  
School Focused services  
Best Start  
Maternal and Child Health  
FAST program

### Parenting Services

Parentzone workshops  
Northern Migrant Resource  
Centre  
I'm A Dad  
Victorian Parenting Service  
VICSEG

### Support and Relationship Services

FRSP programs  
Family Support and counselling  
Emergency housing services  
Financial Counselling  
Youth services  
Mensline

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