



What's free?

Initial contact and support:

for information, referral, intake, assessment and public information sessions

Child focussed interview / Building Connections Group

Individual Dispute Resolution:

One-on-one interview with parents prior to Family Dispute Resolution session

Joint Family Dispute Resolution*:

comprising of joint dispute resolution with both parents.

**The first 3 hours (or the first 6 hours if an interpreter service is required)*

**Maximum of 3 x (3 hour) free sessions in every 2 year period*

What's not?

JOINT Family Dispute Resolution additional hours

After the first 3 FREE hours, hourly fee per family:

Income over: \$40,000: \$50.00 per hour

Income up to: \$40,000: \$30.00 per hour

...and the exceptions!

Exemptions from fees are as set out under the Family Law Regulations:

- 1 The client has been granted legal aid for the parenting issues being dealt with at the centre
- 2 The client is the holder of:
 - A health care card
 - A health benefit card
 - A pensioner or concession card
 - A Commonwealth seniors health card or
 - The holder of any other card issued by the Department of Social Security of the Department of Veteran's Affairs that certifies entitlement to Commonwealth health concessions
- 3 The client is an inmate of a prison or otherwise lawfully detained in a public institution
- 4 The client is a child under the age of 18 years
- 5 The client gets a Youth Allowance or a Austudy payment or Abstudy benefits
- 6 The Case Manager at the Centre may waive the fee because in his/her opinion, it would cause undue financial hardship to the client considering their income, day to day living expenses, liabilities and assets